

GREATER MANCHESTER INTEGRATED TRANSPORT AUTHORITY**REPORT FOR INFORMATION**

COMMITTEE: Bus Network and GMPTE Services
DATE: 13th November 2009
SUBJECT: Christmas & New Year Public Transport Services 2009/10
REPORT OF: Interim Bus and Rail Director, GMPTE

PURPOSE OF REPORT

To provide Members with an update on progress towards public transport provision during the 2009/10 Christmas & New Year period.

RECOMMENDATIONS

Members are asked to: -

Note the contents of the report in respect of the provision of bus, rail, tram and information services during the 2009/10 Christmas & New Year period.

BACKGROUND DOCUMENTS

Report to the Transport Network Committee, 5 November 2004, 24 March 2005, 12 August 2005, 2 November 2006, 2 November 2007, 26 September 2008

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1 Introduction

The report presented to the October meeting of this committee outlined the proposals for service levels and provision of information over the festive period. This report gives Members an update in respect of bus, rail, tram and information services.

2 Bus & Metroshuttle

Officers are continuing to work with bus operators to establish their operational intentions over the Christmas and New Year period and obtain detailed timetables for provision of information to the public through the Regional / National Journey Planner. At 27th October approximately 65% of the information had been provided, with the remaining information being finalised by operators and to follow shortly.

A copy of the Timeline for the Regional / National Journey Planner has been attached as Appendix 7 for information.

Officers have been trying to obtain details of retail opening hours across the festive period, for 21 centres around Greater Manchester. Information for 15 centres has been obtained to date and passed to operators. A copy of the updated information is attached as Appendix 5 to this report.

3. Rail

Detailed information on the shutdown over the festive period, with first and last trains, is being obtained. This information will be circulated at the meeting or, if not available, will be reported to the Rail and Metrolink Networks Committee meeting on 4th December 1009.

Information to date of Northern Rail, TransPennine Express, Virgin West Coast and Arriva Cross Country proposed services are attached for information in Appendices 2 and 3.

4. Metrolink

The Metrolink Festive services are similar to those provided in previous years, and are attached as Appendix 4 to this report for information.

5. Local Link and Ring and Ride

In order to provide Members with complete information on public transport over the Christmas and New Year period 2009 / 10, the operating hours for Local Link and Ring and Ride have been included in Appendix 1 to this report. The operational times are in line with previous years.

6. Public Information

As reported at the October meeting, passenger information will be based on summarising the level of service planned for each day of the festive period and directing further enquiries to the Traveline Call Centre and the website. This has proved to be an effective communication method in previous years and it is planned to follow the same model this year. The individual elements included were detailed in the October report.

Traveline Call Centre – the normal call centre opening times are 7am to 8pm Mondays to Fridays and 7am to 7pm on Saturdays, Sundays and Bank Holidays. Over Christmas and New Year the following opening hours have been agreed:

24 th December	0800 – 1800
25 th December	Closed
26 th December	0930 – 1530
31 st December	0800 – 1900
1 st January	Closed

7. Travelshops and Bus Stations

Work is currently ongoing to examine in detail where specific variations to opening hours may be appropriate to reflect service provision at that location.

The summary below gives an indication of the pattern of operations proposed, full details will be made available through the GMPTE website once finalised.

Date	Travelshops	Bus Stations
Thurs 24 th Dec	Reduced opening hours, with all Travelshops with closing times no later than 1600.	Staff will be on duty up to 19:00 hours.
Christmas Day Fri 25 th Dec	Closed	Closed
Boxing Day Sat 26 th Dec	Closed	Closed
Sun 27 th Dec	Normal Opening Hours	Normal Opening Hours
Bank Holiday, Mon 28 th Dec	Sunday opening hours.	Sunday opening hours.
Tues 29 th and Wed 30 th Dec	Some Travelshops operating reduced opening hours	Normal Opening Hours
Thurs 31 st Dec	Reduced opening hours, with all Travelshops with closing times no later than 1600.	Staff will be on duty up to 19:00 hours.
New Years Day Fri 1 st Jan	Closed	Closed
Sat 2 nd Jan	Normal Opening Hours	Normal Opening Hours

See Appendix 6 for details of Travelshop normal opening hours. This information is also available through the website at www.gmppte.com

8. Conclusions

This report updates the initial proposals for public transport provision during the 2009/10 Christmas and New Year period set out in the October report to this Committee and Members are referred to the recommendations at the front of this report.

Michael Renshaw
Interim Bus and Rail Director

APPENDIX 1

	BUS	METROSHUTTLE	LOCAL LINK	RING AND RIDE
	Operators Proposals	Operators Proposals	GMPTE's Proposals	GMATL's Proposals
Wed 23 rd Dec	Normal Service	Normal Service	Normal Service	Normal Service
Thurs 24 th Dec	Normal service until around 1900 hours when most services cease.	Saturday Service	Normal service until around 1900 hours	Normal Service until 2100 hours
Christmas Day Fri 25 th Dec	It is hoped that the limited service provided last year will be repeated.	No Service	No service	No Service
Boxing Day Sat 26 th Dec	Limited Service	No Service	No service	No Service
Sun 27 th Dec	Normal Service	Normal Service	Normal service	Normal service
Bank Holiday Mon 28 th Dec	Sunday service	Sunday Service	Sunday service	Normal service
Tues 29 th – Wed 30 th Dec	Mainly Saturday Service with extra buses during the early mornings. Some services will have normal Monday to Friday timetables.	Saturday Service	Normal service	Normal Service
Thurs 31 st Dec	Saturday service until around 1900 hours when most services cease. Some night bus services will operate.	Saturday Service	Normal service until around 1900 hours	Normal Service until 2100 hours
New Years Day Fri 1 st Jan	Sunday service	No Service	No service	No Service
Sat 2 nd Jan	Normal Service	Normal Service	Normal Service	Normal Service

APPENDIX 2

TRAIN				
	Northern Rail	TransPennine Express *	Virgin WC	Arriva Cross Country
Thurs 24 th Dec	Normal service with run down from 2000.	Normal service with an early finish - most services are scheduled to arrive at their final destination between 2000 and 2100.	Normal service with an early finish.	Normal service with run down from 2000.
Christmas Day Fri 25 th Dec	No service.	No service	No Service	No Service
Boxing Day Sat 26 th Dec	No service.	No service.	No Service	No Service
Sun 27 th Dec	Normal Sunday service.	Most services to operate a normal Sunday service apart from those on the Hope Valley, which will be closed between Manchester and Sheffield; a rail replacement service will operate. Reduced service between Piccadilly and the Airport, 2 lines will be shut, resulting in 2 rather than 4 services an hour.	Normal service with a later start, apart from Manchester via Crewe services; Wilmslow to Crewe is blocked therefore Manchester (via Crewe) services will be diverted via Stoke with coaches between Macclesfield and Wilmslow.	A revised level of service will operate including an hourly Birmingham New Street - Manchester Piccadilly service. Last trains to destinations will be earlier than scheduled.
Bank Holiday Mon 28 th Dec	Normal service.	Most services to operate a normal service apart from those on the Hope Valley which, will be closed between Manchester and Sheffield; a rail replacement service	Normal service apart from Manchester via Crewe services; Wilmslow to Crewe is blocked therefore Manchester (via Crewe) services	Trains will commence service from approximately 0900. A revised level of service will operate including an hourly Birmingham New

		will operate.	will be diverted via Stoke with coaches between Macclesfield and Wilmslow.	Street - Manchester Piccadilly service. Last trains to destinations will be earlier than scheduled.
Tues 29 th and Wed 30 th Dec	Normal service.	Normal service.	Normal service.	A revised level of service will operate including an hourly Birmingham New Street - Manchester Piccadilly service. Last trains to destinations will be earlier than scheduled.
Thurs 31 st Dec	Normal service with run down from 2000.	Some earlier finishes, although services will run later than Christmas Eve.	Normal service.	A revised level of service will operate including an hourly Birmingham New Street - Manchester Piccadilly service. Services will run down from 2000.
New Year's Day, Fri 1 st Jan	Normal service with the withdrawal of a limited number of early morning services.	Normal service will operate apart from a couple of very early morning services.	Normal service.	Trains will commence service from approximately 0800. A revised level of service will operate including an hourly Birmingham New Street - Manchester Piccadilly service.
Sat 2 nd Jan	Normal service.	Normal service.	Normal service.	Normal service.

Summary of Festive Services

NORTHERN RAIL

Northern Rail will operate a normal service throughout the Christmas and New Year period, with the exception of an earlier run down of services on Christmas Eve and New Year's Eve. There will be no services on Christmas Day or Boxing Day. On New Year's Day, a limited number of early morning services will not operate.

TRANSPENNINE EXPRESS (TPE)

TPE services will run down earlier on Christmas Eve and New Year's Eve, although trains on New Year's Eve will run slightly later than trains on Christmas Eve. There will be no services on Christmas Day or Boxing Day. On New Year's Day, a limited number of early morning services will not operate.

The Hope Valley will be closed between Manchester and Sheffield on 27 and 28 December during which time a rail replacement service will operate. There will also be a reduced service between Manchester Piccadilly and Manchester Airport on the 27 December because 2 of the four railways lines will be closed. TPE will consequently be running 2 rather than 4 services an hour to / from Manchester airport.

VIRGIN WEST COAST

Virgin services will run down earlier on Christmas Eve and there will be no services on Christmas Day or Boxing Day.

The route between Manchester and London Euston will be open every day, however on the 27 and 28 December the route between Wilmslow and Crewe will be blocked. Manchester - London (via Crewe) services will be diverted via Stoke with a rail replacement service in place between Macclesfield and Wilmslow.

ARRIVA CROSS COUNTRY

Cross Country services will run down earlier on Christmas Eve and New Year's Eve. There will be no service on Christmas Day or Boxing Day and services will start slightly later than usual on the 28 December and on New Year's Day. Between Christmas and New Year, the last trains to certain destinations may be earlier than scheduled.

A revised level of service will be in operation on some CrossCountry routes between Christmas and New Year. This means that an hourly service will operate between Manchester and Birmingham. Engineering work at Wolverhampton will mean that trains to/from Manchester Piccadilly will divert via Bescot with journey times extended by approx ten minutes.

**Stagecoach Metrolink 2009/10
Times for Metrolink Festive Schedules**

Thursday 24/12/09*Bury – Altrincham*

0600-2100 12 minutes service via Piccadilly

0930-1800 12 minutes service direct (no doubles)

Eccles Line

0600-2100 12 minute service

Friday 25/12/09

No service

Saturday 26/12/09*Bury - Altrincham*

0900-2000 12 minute service direct (Piccadilly Station is closed)

Eccles Line

0900-2000 12 minute service

Sunday 27/12/09*Sunday service***Monday 28/12/09***Saturday service (Monday finish times)*

0600 – 0000 6 minute peak, 12 minute off-peak service

Doubles on the Altrincham line for MUFC v Wigan

Tuesday 29/12/09*Saturday service (Tuesday finish times)*

0600 – 0000 6 minute peak, 12 minute off-peak service

Wednesday 30/12/09*Saturday service (Wednesday finish times)*

0600 – 0000 6 minute peak, 12 minute off-peak service

Thursday 31/12/09*Saturday service*

0600 – 0100 6 minute peak, 12 minute off-peak service

Friday 1/1/10*Bury – Altrincham*

0900-2100 12 minute service via Piccadilly

Eccles Line

0900-2100 12 minute service

Saturday 2/1/10

Normal service is resumed

Start times are from terminal stations and finish times are from the city centre to terminal stations, times are approximate.

APPENDIX 5

SELECTED CHRISTMAS & NEW YEAR OPENING TIMES 2009/10 – as at 27th October 2009

Stores	Thurs 24/12 Xmas Eve	Fri 25/12 Xmas Day	Sat 26/12 Boxing Day	Sun 27/12	Mon 28/12	Tues 29/12	Wed 30/12	Thurs 31/12 New Years Eve	Fri 01/01 New Year's Day	Sat 02/01
Merseyway Shopping Centre	0900 - 1730	Closed	1030 - 1630	1030 - 1630	1030 - 1630	0900 - 1730	0900 - 1730	0900 - 1730	1030 - 1630	Normal hours
Stretford Mall										
Market Place, Bolton	0900 - 1700	Closed	0900 - 1730	1000 - 1700	0900 - 1800	0900 - 1800	0900 - 1800	0900 - 1700	1000 - 1700	Normal hours
Manchester Arndale	0800 - 1700	Closed	Open 0400 to accommodate NEXT sale beginning at 0700 hours - 1900	1000 - 1800	1000 - 1800	0900 - 2100	0900 - 2100	0800 - 1700	1100 - 1800	0900 - 1900
Marks & Spencer's, M/cr	0800 - 1700	Closed	Closed	1100 - 1700	0800 - 2000	0800 - 2000	0800 - 2000	0800 - 1700	Closed	0830 - 2000
Rochdale Exchange Shopping Centre	0900 - 1630	Closed	1030 - 1630	1030 - 1630	1030 - 1630	0900 - 1730	0900 - 1730	0900 - 1630	Closed	0900 - 1730
Middleton Shopping Centre	0800 - 2000	0800 - 2000 GP only	0800 - 2000	0800 - 2000	0800 - 2000	0800 - 2000	0800 - 2000	0800 - 2000	0800 - 2000	0800 - 2000

Spindles & Town Centre, Oldham	0900 - 1730	Closed	0900 - 1730	1030 - 1630	1030 - 1630	0900 - 1730	0900 - 1730	0900 - 1730	Closed	0900 - 1730
Mill Gate, Bury	0900 – 1630/1700	Closed	0900 – 1730	1030 - 1630	0900 – 1730	0900 – 1730	0900 – 1730	0900 – 1630/1700	Closed	0900 – 1730
Lowry Designer Outlet, Salford Quays	1000 - 1600	Closed	1000 - 1900	1100 - 1700	1000 - 1800	1000 - 2000	1000 - 2000	1000 - 1600	Closed	1000 – 1900
Trafford Centre	0900 - 1700	0900 - 2100	1200 -- 1800	1000 - 2000	1000 - 2200	1000 - 2200	1000 - 2200	1000 - 1800	1200 - 1800	1000 - 2000
Wigan Galleries Centre										
Wythenshawe Shopping Centre	0900 - 1730	Closed	Closed	0900 – 1730	0900 – 1730	0900 – 1730	0900 – 1730	0900 – 1730	Closed	1000 - 1600
Wigan Market Hall										
AMC	1030 - 2130	Closed	1030 - 0230	1030 - 0000	1030 - 0000	1030 - 0000	1030 - 0000	1030 - 2130	1200 - 0000	1030 - 0000
Bar 38										

Great Northern Casino										
House of Fraser, Manchester	0900 – 1700	Closed	0800 – 1900	1030 – 1700	0900 – 2000	0900 – 2000	0900 – 2000	0900 – 1600	1200 – 1800	0900 - 1900
Selfridges, Manchester										
The Arcades Shopping Centre, Tameside	0830 - 1730	Closed	1000 - 1600	1000 - 1600	1000 - 1600	0930 - 1730	0930 - 1730	0930 - 1730	Closed	0900 - 1730

GMPTE Travel Shop Opening Times

Altrincham

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0730 to 1700	0730 to 1700	0730 to 1700	0730 to 1700	0730 to 1700	0730 to 1700	Closed
Closed for lunch 1315 to 1400						

Ashton

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0800 to 1730	Closed

Bolton

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0800 to 1730	Closed

Bury

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0800 to 1730	Closed

Eccles

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0730 to 1600	0730 to 1600	0730 to 1600	0730 to 1600	0730 to 1600	0800 to 1530	Closed
Closed for lunch 1115 to 1200 on Saturdays						

Hyde

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	Closed
Closed for lunch 1315 to 1400						

Leigh

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0930 to 1700	0830 to 1600	0830 to 1600	0830 to 1600	0730 to 1500	0830 to 1600	Closed
Closed for lunch 1315 to 1400, Mon/Tue/Wed/Thu/Sat						
Closed for lunch 1115 to 1200, Fridays						

Middleton

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	Closed
Closed for lunch 1315 to 1400						

Oldham

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0800 to 1730	Closed

Piccadilly

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0700 to 1800	0700 to 1800	0700 to 1800	0700 to 1800	0700 to 1800	0700 to 1800	1000 to 1800

Rochdale

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0800 to 1730	Closed
<i>Closed 1015 to 1100 Mondays to Saturdays</i>						

Shudehill

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0700 to 1930	0700 to 1930	0700 to 1930	0700 to 1930	0700 to 1930	0700 to 1930	1000 to 1730
<i>Closed for lunch 1320 to 1400 on Sundays only</i>						

Stockport

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0700 to 1730	0800 to 1730	Closed

Wigan

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	Closed
<i>Closed for lunch 1315 to 1400</i>						

Wythenshawe

Mon	Tue	Wed	Thu	Fri	Sat	Sun
0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	0830 to 1600	Closed

Closed for lunch 1315 to 1400