

GREATER MANCHESTER INTEGRATED TRANSPORT AUTHORITY**REPORT FOR INFORMATION**

COMMITTEE: Bus Network and GMPTE Services
DATE: 13th November 2009
SUBJECT: Bus Shelter Programme Update
REPORT OF: Interim Bus and Rail Director, GMPTE

PURPOSE OF REPORT

To update the Committee on the provision of passenger shelters throughout Greater Manchester, and provide and update in respect of associated issues.

RECOMMENDATIONS

The Committee is recommended to note:-

1. the contents of this report in respect of the number of shelters provided throughout Greater Manchester and resulting maintenance liabilities;
2. progress made in discharging the shelter register;
3. progress made to date in respect of retendering the shelter contract ; and
4. progress made in obtaining electrical connections and the installation of solar power systems.

BACKGROUND DOCUMENTS

Report to Bus Shelters Committee – 7 August 2009
27 March 2009

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1. Executive Summary

- 1.1 Currently 4,376 shelters are provided at 12,367 bus stops throughout Greater Manchester. It is considered that through delivery of the shelter programme, shelters have now been provided at the vast majority of popular stops across the conurbation and emphasis is now placed on maintaining current levels. However, it is estimated that a further 30 shelters will be provided during this financial year. Budget provisions have been included within GMITA/PTE's 2009/10 Minor Works Capital Programme.
- 1.2 Work is currently under way in respect of procuring new contractual arrangement for the supply of shelters for five years and spare parts for a period of up to 15 years.

2. Introduction

- 2.1 The purpose of this report is to update Members of the Committee on the provision of passenger shelters throughout Greater Manchester, and provide and update in respect of associated issues

3. Provision of Shelters

- 3.1 Currently 4,376 shelters are provided at 12,367 bus stops throughout Greater Manchester. Of these, 3,582 are provided via the contract with J C Decaux, whilst the remaining 794 are GMPTE owned non-advertisement shelters, comprising 457 at QBC locations and 337 throughout the general network.
- 3.2 A breakdown of the shelters installed per district is as follows:

	<u>Bus Stops/ District</u>	<u>PTE</u>	<u>JCD</u>
Bolton	1390	48	317
Bury	896	41	241
Manchester	2111	181	856
Oldham	1093	67	287
Rochdale	1083	95	271
Salford	1020	21	390
Stockport	1185	90	343
Tameside	1179	82	267
Trafford	919	79	283
Wigan	<u>1491</u>	<u>90</u>	<u>327</u>
Totals	<u>12367</u>	<u>794</u>	<u>3587</u>

- 3.3 Members are requested to note that, in accordance with contractual obligations, all newly identified sites are offered to J C Decaux as potential

locations. Only when the site has been refused by J C Decaux is a non-advertisement shelter installed as part of the shelter programme.

- 3.4 Despite completion of GMITA's/PTE's shelter programme in March 2009, the Executive's Route Equipment function are continuing to receive and process requests for additional shelters. All requests are logged on the shelter register and tracked through the four stages of the process. To date a total number of 42 active requests have been logged, a summary of which, per district, is as follows:

District	Total number of Non-QBC shelter requests in progress	Total Number of QBC (or other similar initiatives) shelter requests in progress	Sites passed by Shelter Committee/Consultations complete/Shelters on order
Bolton	3	1	0
Bury	2	0	0
Manchester	10	0	3
Oldham	1	0	0
Rochdale	1	2	0
Salford	1	0	0
Stockport	1	5	0
Tameside	3	0	0
Trafford	6	0	0
Wigan	4	2	0
Totals	32	10	13

Full details of the shelter register, identifying status of all requests, are attached as Appendix A.

- 3.5 Taking into consideration those that meet the criteria in respect of patronage and additional other ad hoc schemes such as section 106 planning requirements or private developers additional funding provided, it is estimated that a further 20 shelters will be provided by the end of this financial year. Budget provisions have been included within GMITA/PTE's 2009/10 Minor Works Capital Programme.

4. Maintenance Liability

- 4.1 Under current agreements in place, Seddons Construction are responsible for maintaining PTE owned shelters. Under the terms of the contract, the contractor is required to attend site within 48 hours, seven days a week. However, should the reported incident be categorised as representing a health and safety risk, then a response is required within two hours.
- 4.2 Repair response times are monitored using a real time electronic working system that provides officers with an accurate up to date time of repair being conducted to ensure an effective service. In addition to this, the levels of shelter damage are monitored. If a shelter is encountering a high

level of damage this is addressed by replacing the glazing with either reinforced plastic panels or clear polycarbonate sheets.

- 4.3 For the financial year to date 189 reports of damage have been recorded, incurring a maintenance liability of £27,577.00.

A breakdown of the expenditure per district is as follows: -

<u>District</u>	<u>Expenditure</u>
	£
Bolton	3,952
Bury	1,905
Manchester	9,150
Oldham	1,188
Rochdale	2,102
Salford	412
Stockport	4,001
Tameside	812
Trafford	1,450
Wigan	2,605

- 4.4 Glass breakages and damage reports to shelters across all districts have also been collated by J C Decaux who are reporting a reduction of 18% in comparison to the recorded figures for the previous year. It is suggested that the reduction achieved is both PTE and J C Decaux shelters is due to the introduction of the CCTV and signage within shelters, monitoring of repairs undertaken and use of alternative materials for glazing the shelters.

5.0 Permanent Electrical Supply to Bus

- 5.1 To date J C Decaux have reported that 3,341 connections have been made to shelters, with seven outstanding orders with United Utilities: J C Decaux have reported that 234 shelters cannot be connected due to financial implications or logistics.
- 5.2 With regard to the shelters installed under the contracts with Trueform and Queensbury, to date 315 shelters are connected to a permanent electrical supply, with an additional six connections on order. 90 of the sites cannot be connected due to cost or logistics. The remaining shelter sites not connected are due to the previous restricted progress of electrical connections completed by United Utilities, and finite budgets, as part of the QBC and shelter programme.
- 5.3 The capital programme agreed for 2009/10 includes for only a limited number of electrical connections due to current financial commitment to install shelters. It is therefore proposed that the 2010/11 capital releases are used to fund primarily electrical connections of shelters already installed and reduce the amount allocated for increasing the number of

shelters. A further report is to be submitted to February's meeting of the Committee, identifying suggested level of funding and proposed locations.

6. Solar Power to Shelters

- 6.1 As Members will recall, it was previously approved to retrospectively fit solar power systems to 50 PTE owned shelters at locations where electrical connections are not possible.
- 6.2 To measure the efficiency, quality and suitability of the lighting provided by the solar systems, they have been closely monitored and tested to establish if an acceptable level of illumination can be provided within the shelter.
- 6.3 The tests concluded that sufficient light is provided for general use within the shelter whilst also providing a safer and secure waiting environment. Testing also confirmed that, due to the limited amount of supply available from the solar units, future projects such as CCTV or RTPI could not be supported. Despite these limitations, it is considered that at locations where permanent connections are not possible, provision of solar power systems provides a suitable alternative solution. At shelters where a mains supply cannot be made, solar units will be installed retrospectively.
- 6.4 As part of the shelter programme for 2010/11, prior to the installation of shelters at proposed sites, all electrical connection costs will be established and, if found to be unsuitable, a solar panel will be installed. A submission including these costs will be made to the GMITA Policy Committee for the release of funds for the 2010/11 programme.
- 6.5 J C Decaux have also installed solar systems to a small number of shelters. Discussions have been held with J C Decaux to understand the success of their trial and what plans they have to roll out a programme of installation to sites where electrical connections are either logistically impossible or cost prohibitive. Regrettably, J C Decaux have confirmed they have made a commercial decision not to install any further solar systems due to the limited success of the trial. To address this situation, officers are continuing to discuss this matter with J C Decaux, and share the details of the PTE solar technology, agreed to be a success.

7. Future Contractual Arrangements

- 7.1 Current contractual arrangements with Queensbury and Trueform are due to terminate in January 2010. In order to respond to ongoing requests from users to provide additional shelters at stops and address the needs arising from other specific initiatives, retendering of the shelter supply contract has been conducted.
- 7.2 Based upon the success of the previous contracts, a similar approach has been followed comprising a two stage evaluation process. The initial stage has enabled a list of contractors to present tender submissions detailing

their proposed shelter, a full priced schedule, together with detailed technical specifications, confirmation of financial standing and availability of performance guarantees (including the undertakings in respect to the availability and price of spare parts). Tenders were returned mid September 2009.

- 7.3 Evaluation of these tenders has resulted in the shortlisting of four possible contractors. Following this, as part of the second stage of evaluation it is intended to invite up to three of those tenderers to make a formal presentation to officers of the Executive. In addition the shortlisted contractors will be required to supply and erect a sample bus shelter for inspection and testing. It is proposed that inspection of the installed sample shelters will be carried out by a panel of selected Members from this Committee, along with local user groups. It is anticipated that this stage of the evaluation process will occur in early November 2009.

8. Recommendations

- 8.1 A full set of recommendations appears at the front of this report.

Michael Renshaw
Interim Bus and Rail Director

APPENDIX A

Appendix A – Bus Shelter Register

Stop Ref	Main Road	District	Patronage Survey Count	Presented to Sub-committee	Consultation Complete	Shelter Ordered
Stage 1 - New Requests						
ED1442	Lord Street	Oldham	To be ordered	No	No	No
SJ0380	Firsway	Trafford	ordered 07.10.09	No	No	No
WK0129	Preston Road	Wigan	To be ordered	No	No	No
NC0566	Hollins Lane	Bury	To be ordered	No	No	No
WA2198	Bolton Road	Bolton	ordered 21.09.09	No	No	No
SB4539	Albert Square	Manchester	To be ordered	No	No	No
SB0477	Deansgate	Manchester	To be ordered	No	No	No
EH4604	Dewsnap Lane	Tameside	ordered 21.10.09	No	No	No
Ring & Ride	Stretford Mall	Trafford	To be ordered	No	No	No

Stop Ref	Main Road	District	Patronage Survey Count	Presented to Sub-committee	Consultation Complete	Shelter Ordered
Stage 2 - Patronage Complete/Shelter Committee approval needed						
WA2199	Bolton Road	Bolton	42	Nov-09	No	No
SB3188	Alexandra Road	Manchester	99	Nov-09	No	No
WF2105	Manchester Road East	Salford	85	Nov-09	No	No

Stop Ref	Main Road	District	Patronage Survey Count	Presented to Sub-committee	Consultation Complete	Shelter Ordered
Stage 3 - Shelter Committee complete/Awaiting Site visit						
There are currently no sites previously approved by the Shelter Committee which are awaiting a site visit.						

Stop Ref	Main Road	District	Patronage Survey Count	Presented to Sub-committee	Consultation Complete	Shelter Ordered
Stage 4 - Site Visit complete/consultation pending						
SG3827	Brinnington Road	Stockport	n/a	n/a	Y- 22/10/2009	No
SJ4734	Springfield Road	Trafford	157	December 2008	Expires 19/11/09	No
NE2617	Manchester Road	Rochdale	n/a	QBC Stop	Y - expires 15/10/09	No

Stop Ref	Main Road	District	Patronage Survey Count	Presented to Sub-committee	Consultation Complete	Shelter Ordered
Stage 5 - Site visit complete, awaiting 3rd Party input/agreement						
SB1258	King Street	Manchester	156	August 2007	No	No
NB0285	Victoria Street	Manchester	85	December 2007	No	No
SB1281	Spring Gardens	Manchester	688	March 2008	Yes	Yes 26/11/08
EH3674	Fairfield Street	Tameside	150	March 2007	No - awaiting resolution of land ownership issues	No
SJ0178	Wharfside Way	Trafford	44	December 2007	no consult req - not changing frontages	No
EH3558	Manchester Road	Tameside	138	December 2008	Part of the Metrolink Route Strategy	No
SJ4730	School Road	Trafford	No	Site on bridge-technical investigation required	No	No
NC4242	Lowther Road	Bury	62	December 2007	Yes-no objections	No
WK2305	New Miles Lane	Wigan	73	August 2008	Awaiting possible funding from Wigan MBC	No
WK3192	Chaddock Lane	Wigan	No	No	New bus stop/awaiting to see if funding available	No
SJ0363	Manor Avenue	Trafford	68	December 2008	No	No

Stop Ref	Main Road	District	Patronage Survey Count	Presented to Sub-committee	Consultation Complete	Shelter Ordered
Stage 6 - Decisions made/pending						
WA1737	Chorley New Road	Bolton	157	December 2008	Yes	No
WA1659	Deane Road	Bolton	47	March 2009	Yes	No
WK3271	Broadway	Wigan	46	August 2008	Yes	No
EB1779	Hollinwood Avenue	Manchester	60	September 2006	Yes	Yes – Awaiting programme dates from JC Decaux
EB2036	Hollinwood Avenue	Manchester	77	September 2006	Yes	Yes – awaiting programme dates from JC Decaux
SB3242	Wilbraham Road	Manchester	n/a	n/a	Expires 03/09/09	shelter programmed for installation 30/10/09

Stop Ref	Main Road	District	Patronage Survey Count	Presented to Sub-committee	Consultation Complete	Shelter Ordered
QBC sites						
NE1239	Whitworth Road	Rochdale	n/a	n/a	Due to December 09	No
WA1925	Blackhorse Street	Bolton	n/a	n/a	Yes – awaiting funding from Bolton MBC	No
NE3579	Argyle Street	Rochdale	n/a	QBC Stop	Due December 09	No

Stop Ref	Main Road	District	Patronage Survey Count	Presented to Sub-committee	Consultation Complete	Shelter Ordered
Developer Funded (Developer will pay for patronage/shelter)						

N/A	Leigh Sports Village	Wigan	n/a	n/a	Yes - awaiting resolution of land ownership issues	No
N/A	Leigh Sports Village	Wigan	n/a	n/a	Yes - awaiting resolution of land ownership issues	No
SG4387	Hazelwood Road	Stockport	n/a	n/a	Yes 25/02/09	No
SG3923	Broadstone Road	Stockport	n/a	n/a	Yes 02/03/09	No
SG3924	Broadstone Road	Stockport	n/a	n/a	Yes 02/03/09	No
SG3748	Compstall Road	Stockport	n/a	n/a	Yes 12/03/09	No
SG0648	Broadstone Road	Stockport	n/a	n/a	Yes 11/02/09	No