

**MINUTES OF THE PROCEEDINGS OF THE
MEETING OF THE BUS NETWORK AND
GMPTE SERVICES COMMITTEE OF GREATER
MANCHESTER INTEGRATED TRANSPORT
AUTHORITY, HELD ON 7 AUGUST 2009**

PRESENT: Councillor White (in the Chair).

Councillors, Creswell, Davison, Dillon, Fender*, Godson, Jones, Sandiford*, Shaw, Smith, Theckston and Whitehead.

APOLOGIES FOR ABSENCE: Councillors Corris, McCulley and Warner.

* Indicates a nominated substitute for an absent committee member.

BN/09/10 URGENT BUSINESS

Resolved/-

There were no items of urgent business reported.

BN/09/11 DECLARATIONS OF INTEREST

Resolved/-

There were no items of declarations of a personal or prejudicial interest made by a Member in respect of any matter to be discussed on the agenda.

BN/09/12 MINUTES

Members considered the minutes of the meeting of the Bus Network and GMPTE Services Committee held on 3 July 2009.

Resolved/-

That the minutes of the meeting of the Bus Network and GMPTE Services Committee, held on 3 July 2009 be approved as a correct record.

BN/09/13 OVERVIEW OF BUS STATIONS

The Interim Service Delivery Director submitted a report that informed Members of those staffing and operational arrangements in place and to advise of the introduction of a new performance monitoring regime at bus stations.

Resolved/-

- 1.) That the report be noted;
- 2.) That further reports be submitted when the performance monitoring regime was in place.

BN/09/14 SAFETY AND SECURITY - BUS STATIONS AND SERVICES

Members considered a report of the Interim Bus and Rail Director, GMPTE, which sought approval to the extension of the Carlisle Security Patrol and Response contract and provided an update on the safety and security options deployed on bus services and stations.

Resolved/-

- 1.) That the report be noted;
- 2.) That Members endorse a 6 month extension to the Carlisle Security Patrol & Response contract, pending the outcome of the ITA ongoing review of Safety & Security;
- 3.) That further reports in respect of the other initiatives contained within the report i.e. CCTV and Bus Watch Specials be submitted to future meetings of this committee.

BN/09/15 YELLOW SCHOOL BUS DEVELOPMENT

A report was submitted that informed Members of the review process of Yellow School Buses and sought endorsement of those changes to the existing service, including the proposals for the introduction of three further Yellow School Buses, comprising two in Wigan and one in Stockport from September 2009.

Resolved/-

- 1.) That the review process, including stakeholder consultation, as set out in the report, be noted;
- 2.) That Members agreed to endorse the resulting modification to existing Yellow School Bus routes and services and the continued expansion of the scheme;
- 3.) That Members agreed to endorse the procurement and deployment of two further Yellow School Bus utilising Wigan Transport Infrastructure Fund monies and agree to fund operating costs and on-going repair and maintenance;
- 4.) That Members be minded to grant agreement to procure and deploy a further Yellow School Bus in Stockport; subject to the August 2009 meeting of the Authority approving funding such a vehicle;
- 5.) That the forecasted net annual reduction in expenditure on school transport of £86,931 resulting from those changes set out in the report be noted.

BN/09/16 BUS SHELTERS PROGRAMME UPDATE

The Interim Bus and Rail Director provided an update of the provision of passenger shelters throughout Greater Manchester and associated issues.

In response to a request from a Member regarding the repairs policy regarding vandalised shelters, it was reported that JC Decaux style shelters were repaired within 24 hours. All other shelters were repaired within 48 hours.

Statistical information on the number of vandalised and damaged shelters was to be provided at the November 2009 meeting of this committee.

In response to an enquiry from a Member it was reported that bus shelter cleaning regimes also include periodic roof cleaning.

Details of those shelters installed with lighting and those awaiting United Utilities connections were also to be brought to the November meeting of this Committee. In addition, information on solar powered shelters was also to be included.

Resolved/-

- 1.) That the report be noted;
- 2.) That statistical information on the number of vandalised and damaged shelters was to be provided at the November 2009 meeting of this committee;
- 3.) That details of those shelters installed with lighting and those awaiting United Utilities connections be brought to the November 2009 meeting of this Committee. Information on solar powered shelters was also to be included.

BN/09/17 BUS SHELTER REQUESTS UPDATE

The Interim Bus and Rail Director submitted a report that informed Members of specific cases that had been referred back to the Committee as part of the appeals process for the consideration of Members and set out those requests for of non-Quality Bus Corridor shelter requests received.

Resolved/-

- 1.) That Members ratify officers' recommendations to on the shelter requests resubmitted as part of the appeals process as set out in the report;
- 2.) That the outcomes of the latest patronage surveys as set out in the report be noted;
- 3.) That Members endorse the officers' proposed actions as a result of the patronage surveys at those locations identified in this report; and
- 4.) That a further report be submitted in due course.

BN/09/18 STAKEHOLDER ENGAGEMENT AND CUSTOMER COMMENTS

A report of the Interim Communications and Customer Services Director, GMPTE was submitted that advised Members of the emerging Stakeholder Engagement Strategy and the number and type of complaints received by GMPTE between 1 January and 30 June 2009.

Resolved/-

That the report be noted.

BN/09/19 HATTERSLEY POINT 2 POINT COMMUNITY TRANSPORT

Members received an update regarding the progress of the Hattersley Local Link and considered proposals for the grant funding of the service for a further three years.

Resolved/-

- 1.) That the progress to date of the Hattersley Local Link service be noted;
- 2.) That Members agree to continue to fund the service from the Authority's subsidised services budget for 3 years with a view to extending to five years, if those targets set by GMPTE were achieved, from November 2009;
- 3.) That a further progress reports be submitted to this committee as part of the six monthly DRT monitoring and evaluation process.

BN/09/20 HEYWOOD LOCAL LINK

An update on the progress of the Heywood Local Link was provided and Members were requested to consider proposals for the continuation of the service.

The Chair thanked officers from GMATL, Tameside MBC and GMPTE for their efforts in securing the long term success of the scheme.

Resolved/-

- 1.) That the success to date of the Heywood Local Link service be welcomed;
- 2.) That Members agree the continuation of funding for the operation, development and promotion of the service from the 1st September 2009 as detailed in the report and the Part B Report on this agenda;
- 3.) That further progress reports be submitted to this Committee as part of the six monthly DRT monitoring and evaluation process in October 2009.

BN/09/21 FORTHCOMING CHANGES TO THE BUS NETWORK

A report of the Interim Bus and Rail Director was submitted that informed Members of changes that have taken place to the bus network. Consideration was given to proposed action by GMPTE.

In response to a request from a Member for the re-instatement of service 442 to serve the Castleton area, officers were to speak to the Member concerned after the meeting.

A member raised concern regarding the operation of service 17 and in response, officers were to continue to monitor bus service performance.

Resolved/-

- 1.) That those changes to the commercial network and the proposals not to replace the de-registered commercial services as set out in Annex A to the report, be noted.
- 2.) That those proposals to replace the de-registered commercial services set out in Annex B to the report be approved.
- 3.) That following a request for the re-instatement of service 442 to serve the Castleton area, officers were to speak to the Member concerned.

BN/09/22 EXCLUSION OF THE PRESS AND PUBLIC

To consider the adoption of the following resolution:-

“That under Section 100(A) (4) of the Local Government Act 1972, the press and public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as set out in paragraph 3 Part 1, Schedule 12A, Local Government Act 1972”.

BN/09/23 REVIEW OF SUBSIDISED BUS SERVICES BUDGET

Members considered a report of the Finance and Corporate Services Director, GMPTE, updating Members on the current position of the subsidised bus services budget.

Resolved/-

That the report be noted.

BN/09/24 CHANGES TO THE BUS NETWORK

The Interim Bus and Rail Director GMPTE, submitted a report that informed Members of financial information with regard to changes to the Heywood Local Link and Hattersley Local services.

Resolved/-

- 1.) That the award of the Heywood Local Link service to Heywood New Heart Community Transport, commencing 1 September 2009, be approved;
- 2.) That the award of the Hattersley Local link service to Point 2 Point, commencing 16 November 2009 be approved.

BN/09/25 BUS SERVICE PERFORMANCE

To receive a report of the Interim Bus and Rail Director GMPTE, updating Members of the performance of the bus network and subsidised bus contracts in Greater Manchester.

Resolved/-

- 1.) That the report be noted;

- 2.) That where contracts for tendered bus services were let under category 2 specifications, such contracts should be labelled *Category 2* in any future reports regarding forthcoming changes to the bus services for consideration by this committee.

BN/09/26 ITA POLICY PRIORITY - ORBITAL BUS SERVICES UPDATE

A report was submitted that informed Members of the progress of Orbital Bus Services.

A Member requested that with regard to services 370/371, such services be timetable to coincide with Sale Sharks Rugby matches at Edgeley Park.

Resolved/-

- 1.) That the report be noted;
- 2.) That officers investigate the feasibility of operating service 370/371 to coincide with Sale Sharks home matches.

BN/09/27 DfT KICKSTART COMPETITION – FINAL UPDATE ON SUBMISSION

The Interim Bus and Rail Director submitted a report that updated Members on the bid submission for Kickstart funding from DfT.

Resolved/-

That the report be noted.

SIGNIFICANT CHANGES TO THE COMMERCIAL NETWORK

ANNEX A

The Committee is requested to note or agree the following changes to the commercial network and the proposals not to replace de-registered commercial services:

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Comments/GMPTE officer recommendations
SD MR	10 (Renumbered 110) Manchester - Cromwell Bridge - Pendleton – Salford Royal Hospital – Eccles – Peel Green – Brookhouse	First Manchester	<p>First Service 10 currently operates Monday to Saturday daytime, every 20 minutes.</p> <p>This service will be re-routed to operate between Manchester and the Trafford Centre, using the existing route between Manchester and Eccles. From Eccles via Trafford Road, Barton Lane, Barton Road, Redclyffe Road, Trafford Boulevard to Trafford Centre.</p> <p>EXCEPT the Monday to Friday 0550 hours from Brookhouse to Manchester, which remains unchanged.</p>	30/8/09	Arriva Service 10 remains and provides 5 buses each hour.	<p>This change will leave Verdant Lane, Trippier Road and Northfleet Road on Brookhouse Estate unserved.</p> <p>The majority of residences are within 250 metres of a served bus stop. A small number of residences around Pyrus Close are approximately 470 metres from the alternative stops at Brookhouse shops.</p> <p>Salford City Academy on Northfleet Road is approximately 250 metres from the alternative stops at Brookhouse shops, (APPENDIX 1)</p> <p>Officers have asked Arriva to consider diverting their remaining service via Verdant Lane, Trippier Road and Northfleet Road to serve Salford City Academy.</p> <p>No GMPTE action at this stage.</p>

RE	13 Middleton – Acresfield – Hereford Way - Middleton	JP Travel	Currently operating Monday to Saturday daytime every 20 minutes, this service will reduce to every 30 minutes.	7/9/09	----	No GMPTE action at this stage.
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RE MR	17 NEW Rochdale – Middleton - Manchester	JP Travel	<p>Introduction of a new service operating as follows;</p> <p>Monday to Friday daytime, three buses each hour between Middleton and Shudehill.</p> <p>Friday evening, two buses each hour between Rochdale and Shudehill.</p> <p>Saturday, four early morning journeys between Mill Fold Road and Shudehill, and two buses each hour in the evening between Rochdale and Shudehill.</p> <p>Sunday one early evening journey between Rochdale and Middleton. Two early evening journeys between Middleton and Rochdale.</p> <p>Bank Holidays, daytime every 15 minutes between Middleton and Shudehill.</p> <p>Saturday & Sunday early morning service between Rochdale and Piccadilly.</p>	7/9/09	----	No GMPTE action at this stage.
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RE OM MR	20 Bacup – Rochdale – Royton – Manchester Express	First Manchester	Providing Monday to Friday morning and evening peak journeys only, this service will be withdrawn.	30/8/9	Alternative journeys will be provided by the revised Service 24 shown below.	No GMPTE action at this stage. (Map APPENDIX 2a & 2b)
RE OM MR	24 Rochdale – Royton – Garforth – Chadderton – Newton Heath – Manchester Lever Street	First Manchester	Service 24 currently operates every 15 minutes Monday to Saturday daytime and hourly on Sundays. This service will reduce to operate every 30 minutes Monday to Saturday and will be diverted to operate along Dean Lane, St Mary’s Road and Nuthurst Road at Newton Heath instead of directly along Oldham Road and Broadway. Morning and evening peak journeys will be extended to Bacup to cover withdrawn Service 20.	30/8/09	Services 72, 181 and 182 provide frequent alternatives along Oldham Road and Broadway.	No GMPTE action at this stage. (Map APPENDIX 2a & 2b)

BN SD MR	68 Bolton – Farnworth – New Bury – Little Hulton – Walkden – Worsley – Monton Green – Eccles – Pendleton - Manchester	First Manchester	<p>Service 68 operates every 20 minutes Monday to Saturday daytime. Hourly in the evenings and on Sunday.</p> <p>The service will be re-routed to operate between Bolton and the Trafford Centre, using the existing route between Bolton and Monton Road. From Monton Road via Half Edge Lane, Eccles Old Road, Stott Lane, Eccles New Road, Regent Street, Eccles Interchange, Church Street, Liverpool Road, Barton Road, Redclyffe Road, Trafford Boulevard to Trafford Centre.</p> <p>The daytime frequency will reduce from every 20 minutes to every 30 minutes.</p>	30/8/09	<p>Service 67 provides an alternative service between Shudehill / Pendleton and Eccles.</p> <p>Service 33 between Manchester / Eccles / Monton and Worsley.</p> <p>Service 37 every 10 minutes daytime and every 30 minutes evening and Sunday between Bolton / Farnworth / Walkden / Penleton and Manchester.</p>	<p>No GMPTE action at this stage.</p> <p>(Map APPENDIX 3a, 3b and 3c)</p>
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MR OM	72 Piccadilly Rail Station – Lever Street – New Moston - Chadderton	Bluebird Bus & Coach	Service 72 currently provides a daily daytime service, every 30 minutes. The frequency will be reduced from every 30 minutes to hourly. The Sunday service will be withdrawn.	1/9/09	Services 24 and 182, each hourly, offer alternatives on Sundays between Chadderton and Manchester.	This service was introduced in September 2008. No GMPTE action at this stage.
MR OM	82 Manchester – Newton Heath – Hollinwood - Oldham	First Manchester	Service 82 currently operates every 15 minutes. This service will reduce to every 30 min and be extended to Waterhead.	30/8/09	Service 83 has been increased to maintain frequency between Manchester and Oldham.	No GMPTE action at this stage.

MR TD	100 Shudehill – Pendleton – Eccles – Barton Bridge – Trafford Centre – Peel Green – Irlam – Hollins Green - Warrington	First Manchester	<p>Service 100 will be re-routed at Patricroft to run along Liverpool Road, and Barton Road instead of Trafford Road and Barton Lane.</p> <p>The Monday to Saturday frequency will increase from every 20 minutes to every 10 minutes between Shudehill and the Trafford Centre.</p> <p>The daily evening frequency will increase from hourly to every 30 minutes.</p> <p>The Sunday service will increase from 3 journeys to 4 journeys each hour.</p>	30/8/09	Service 247 provides a link between Trafford Road and Eccles / Trafford Centre, Monday to Saturday daytime every 30 minutes and hourly in the evenings and on Sundays.	No GMPTE action at this stage. (Map APPENDIX 4a and 4b)
WN TD	132 Wigan – Hindley – Atherton – Tyldesley – Trafford Centre	South Lancs Travel	<p>The current hourly Monday to Friday daytime service will be increased to every 30 minutes.</p> <p>A Saturday daytime service, operating every 30 minutes will be introduced.</p>	1/9/09	First Manchester currently operate an hourly Saturday daytime service.	No GMPTE action at this stage.

RE OM MR	181 Rochdale – Milnrow – Newhey – Shaw – Heyside – Royton – Chadderton – New Moston – Newton Heath – Manchester Lever Street	First Manchester	The First service currently operates hourly Monday to Saturday daytime and evening, and Sunday evening only. The Monday to Saturday daytime service will be increased to operate every 30 minutes and will be diverted to operate along Milnrow Road, Wood Street, Oldham Road, High Level Road, Maclure Road and Drake Street to serve Rochdale Rail Station.	1/9/09	----	These changes to Services 181 and 182 is being made in preparation for the closure of the Oldham Loop Line for conversion to Metrolink on 3 rd October 2009. Hourly Service 182 provides the Sunday daytime service between Rochdale and Manchester. No GMPTE action at this stage. (Map APPENDIX 5)
RE OM MR	182 Rochdale – Milnrow – Newhey – Shaw – Heyside – Royton – Chadderton	First Manchester	The First service currently operates daily, hourly during the daytime. The Monday to Saturday service will increase to every 30 minutes.	1/9/09	----	The increase in frequency of Service 182 is being made in preparation for the closure of the Oldham Loop Line for conversion to Metrolink on 3 rd October 2009. No GMPTE action at this stage.
ST	313 Stockport – Adswold – Cheadle Hulme	Stagecoach Manchester	The Monday to Saturday daytime frequency on this service will reduce from every 15 minutes to every 20 minutes.	30/8/09	----	No GMPTE action at this stage.

OM RE	406 Oldham – Royal Oldham Hospital – Parkway - Middleton	JP Travel	Service 406 operates hourly daily daytime. The Monday to Saturday journeys will be extended to Middleton Bus Station. No change to Sunday journeys.	7/9/09	----	No GMPTE action at this stage.
RE	442 Rochdale – Sudden – Meadway – Marland Circular	Rossendale Transport	Operating every 30 minutes Monday to Saturday daytime, the following Monday to Friday circular journeys will be withdrawn: 0815, 0845, 1445, 1515 and 1545 from Rochdale	31/8/09	The following high frequency services are available within 400 metres; Service 471 along Bolton Road and Service 17 along Manchester Road.	The first Monday to Friday journey on Service 442 will be 0915 and the removal of the afternoon journeys will result in a two hour gap between 1415 and 1615. No GMPTE action at this stage.
BN	519 Bolton – New Hall Lane – Johnson Fold	First Manchester	Currently operating every 10 minutes Monday to Saturday daytime, Service 519 will reduce in frequency to every 12 minutes. The 1940 hours journey from Johnson Fold to Bolton has been withdrawn.	30/8/09	----	The withdrawal of the 1940 journey from Johnson Fold will result in a gap of 1 hour 26 minutes between the last commercial journey at 1920 and the first supported journey at 2046. Officers will monitor the effect of this change. No GMPTE action at this stage.

BN	538 Bolton – The Valley – Astley Bridge – Andrew Lane	Arriva Liverpool	The Monday to Saturday daytime Service 538 operates every 20 minutes. One journey each hour will be renumbered 537 and will extend to Egerton.	30/8/09	----	One journey each hour will be renumbered 537 and extended to replace the withdrawn Service 563 below. The frequency between Bolton and Andrew Lane will be maintained. No GMPTE action at this stage.
BN	541 Bolton – Tonge Moor – Toppings Estate	Arriva Liverpool	Operating Monday to Saturday daytime, Service 541 will reduce from every 20 minutes to every 30 minutes.	30/8/09	----	No GMPTE action at this stage.
BN	563 Bolton – The Valley – Astley Bridge – Dunscar War Memorial – Bromley Cross - Edgworth	Arriva Liverpool	Service 563 operates hourly Monday to Saturday, daytime and evenings. The daytime service will be withdrawn.	30/8/09	Service 538 operates every 20 minutes Monday to Saturday daytime. One journey each hour will be renumbered 537 and extended to Edgworth to replace Service 563.	No GMPTE action at this stage.

RE OM MR	X82 Express NEW Milnrow – Buckstones – Shaw – Royton – Chadderton – Newton Heath – Piccadilly	First Manchester	Registration of a new Monday to Friday peak express service operating 4 morning peak journeys from Milnrow to Piccadilly and 5 evening peak journeys from Piccadilly to Milnrow.	30/8/09	----	Service X82 is being introduced in preparation for the closure of the Oldham Loop Line for conversion to Metrolink on 3 rd October 2009. No GMPTE action at this stage.
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SIGNIFICANT CHANGES TO THE COMMERCIAL NETWORK**ANNEX B**

The Committee is requested to agree that the following deregistered services are replaced:

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Comments/GMPTE officer recommendations
ST	28 Stockport – Bridge Hall Estate Circular	Stagecoach Manchester	This Stagecoach service, operating every 20 minutes Monday to Saturday daytime, will be withdrawn. The service will be replaced by new service 328, detailed below, linking the existing services 28 and service 373 to create a cross Stockport service.	30/8/09	----	Officers recommend that the hourly evening and Sunday service, provided by JP Travel with GMPTE support, also be withdrawn and replaced with hourly Service 328. There would be no financial implications as a result of this change. The criteria score for the supported evening and Sunday Service 28 is 5.9, which is a mid range score, with a lower score of 3.5 for facilities. Members approval for this change is requested at Service 328 below.

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Comments/GMPTE officer recommendations
ST	328 NEW Bridge Hall – Edgeley – Stockport – ASDA / Sainsburys - Heaton Chapel - Reddish	Stagecoach Manchester	Service 328 will operate every 20 minutes Monday to Saturday daytime.	30/8/09	----	<p>The commercial daytime Service 328 replaces withdrawn commercial daytime Services 28 and 373, also detailed in this report.</p> <p>The frequency of Service 373 will reduce from every 15 minutes to every 20 minutes with this change.</p> <p>Officers recommend that the supported hourly evening and Sunday Services 28 and 373 also be withdrawn and replaced with new Service 328 operated by JP Travel.</p> <p>There would be no financial implications as a result of this change.</p> <p>Members are asked to approve the withdrawal of supported hourly evening and Sunday Services 28 and 373 and the subsequent replacement with hourly Service 328.</p>

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Comments/GMPTE officer recommendations
ST	373 Stockport – ASDA / Sainsburys – Heaton Chapel - Reddish	Stagecoach Manchester	This Stagecoach service, operating every 15 minutes Monday to Saturday daytime, will be withdrawn. The service will be replaced by new service 328, detailed above, linking the existing services 28 and service 373 to create a cross Stockport service.	30/8/09	----	<p>The hourly evening and Sunday service, provided by JP Travel with GMPTE support, will also be withdrawn and replaced with hourly Service 328.</p> <p>There would be no financial implications as a result of this change.</p> <p>The criteria score for the supported evening and Sunday Service 373 is 5.5, which is a mid range score, with a lower score of 2.5 for facilities.</p> <p>Members approval for this change is requested at Service 328 above.</p>

Dist	Service No. and Route	Operator	Proposed Change	Effective From	Alternative Services	Comments/GMPTE officer recommendations
WN	652 Leigh – Hindley Green – Hindley Bird l'th Hand – Ince Bar - Wigan	South Lancs Travel	Operating every 30 minutes Monday to Saturday, this service will be withdrawn.	1/9/09	Service 598 provides a high frequency alternative, except along Nel Pan Lane and Kirkhall Lane. High frequency Service 658 serves Nel Pan Lane and Kirkhall Lane and provides a link with Wigan and Leigh. The direct daytime link between Nel Pan Lane, Kirkhall Lane and Hindley will be lost.	GMPTE officers are investigating the effect of this withdrawal on Westleigh High School. A further report will be brought to the next meeting of this committee.

SIGNIFICANT CHANGES TO THE SUBSIDISED NETWORK**ANNEX C**

The Committee are invited to consider officer's proposals on the following services:

Dist	Service Number, route and operator	GMPTE officer comments and recommendations
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There are no services to report.